Measures from the Adult Social Care Outcomes Framework (ASCOF) & Key Local Social Care KPIs (Version 3.1)

Torbay and South Devon NHS
NHS Foundation Trust

Domain & KPI	Frame work	Available	2016/17 Interim Target	2015/16 Target	2015/16 Fcast Outturn	2014/15 Outturn	2014/15 England Average	2014/15 SW Average
Domain 1: Enhancing quality of life for people with care and support needs								
ASC 1A: Social care-related quality of life	ASCOF	Annual	no tgt	19.2	n/a	19.4	19.1	19.3
ASC 1B: The proportion of people who use services who have control over their daily life	ASCOF	Annual	no tgt	79.0	n/a	80.4	77.3	79.9
ASC 1C part 1A: The proportion of people using social care who receive self-directed support (adults aged over 18 receiving self-directed support)	ASCOF	Monthly	95%	70%	95.0%	90.1%	83.7	79.2
ASC 1C part 1B: The proportion of people using social care who receive self-directed support (carers receiving self-directed support)	ASCOF	Monthly	65%	no tgt	65.0%	79.7%	77.4	71.0
ASC 1C part 2A: The proportion of people using social care who receive direct payments (adults receiving direct payments)	ASCOF	Monthly	26%	10%	26.0%	27.8%	26.3	24.7
ASC 1C part 2B: The proportion of people using social care who receive direct payments (carers receiving direct payments for support direct to carer)	ASCOF	Monthly	65%	no tgt	65.0%	79.7%	66.9	47.7
ASC 1D: Carer-reported quality of life	ASCOF	Biennial	no tgt	n/a	n/a	8.3	7.9	7.9
ASC 1E: Proportion of adults with a learning disability in paid employment	ASCOF	Monthly	4.5%	4.5%	4.0%	3.8	6.0	6.3
ASC 1F: Proportion of adults in contact with secondary mental health services in paid employment	ASCOF	Monthly	7.1%	7.1%	n/a	1.7%	6.8	8.4
ASC 1G: Proportion of adults with a learning disability who live in their own home or with their family	ASCOF	Monthly	70%	70%	70.0%	71.0%	73.3	69.5
ASC 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support	ASCOF	Monthly	77%	77%	70.0%	62.9%	59.7	53.8
ASC 1I part 1: Proportion of people who use services who reported that they had as much social contact as they would like	ASCOF	Annual	no tgt	41.7	n/a	43.9	44.8	45.7
ASC 1I part 2: Proportion of carers who reported that they had as much social contact as they would like	ASCOF	Biennial	no tgt	n/a	n/a	41.5	38.5	36.4
D40: % clients receiving an annual review	Local	Monthly	76%	76%	76.0%	76.4%	n/a	n/a
SC-005: No. of overdue reviews	Local	Monthly	no tgt	no tgt	715	710	n/a	n/a
SC-007b: Number of OOA placements reviews overdue by more than 3 months (snap shot)	Local	Monthly	0	0	0	8	n/a	n/a
D39: % clients receiving a Statement of Needs	Local	Monthly	90%	90%	90%	90.0%	n/a	n/a
NI132: Timeliness of social care assessment	Local	Monthly	74%	74%	70.0%	74.1%	n/a	n/a
NI133: Timeliness of social care packages following assessment	Local	Monthly	95%	90%	95.0%	94.6%	n/a	n/a
Domain 2: Delaying and reducing the need for care and support								
ASC 2A p1: Permanent admissions to residential and nursing care homes, per 100,000 population. Part 1 - younger adults	ASCOF	Monthly	no tgt	no tgt	34	6.7	14.2	16.8
ASC 2A p2: Permanent admissions to residential and nursing care homes, per 100,000 population. Part 2 - older people	ASCOF / BCF	Monthly	tbc	572.6	600	606.3	668.8	678.2
ASC 2B p1: Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services. Part 1 - effectiveness	ASCOF / BCF	Annual	88.7%	88.7%	n/a	77.2	82.1	84
ASC 2B p2: Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services. Part 2 - coverage	ASCOF	Annual	no tgt	no tgt	n/a	3.5	3.1	3.5
ASC 2C p1: Delayed transfers of care from hospital and those which are attributable to adult social care. Part 1 - total delayed transfers	ASCOF	Monthly	no tgt	no tgt	7.0	7.6	11.1	15
ASC 2C p2: Delayed transfers of care from hospital and those which are attributable to adult social care	ASCOF	Monthly	no tgt	no tgt	3.0	3.4	3.7	5.9
ASC 2D: The outcomes of short-term support: sequel to service	ASCOF	Monthly	no tgt	no tgt	n/a	82.7	74.6	76.0
ASC 2E: Effectiveness of reablement services	ASCOF	n/a	n/a	n/a	n/a	n/a	n/a	n/a
ASC 2F: Dementia – a measure of the effectiveness of post-diagnosis care in sustaining independence and improving quality of life	ASCOF	n/a	n/a	n/a	n/a	n/a	n/a	n/a
LI-404: No. of permanent care home placements at end of period	Local	Monthly	617	630	630	641	n/a	n/a
LI-450: Proportion of clients supported in a care home at end of period	Local	Monthly	no tgt	no tgt	21.0%	20.0%	n/a	n/a

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Domain 3: Ensuring that people have a positive experience of care and support								
ASC 3A: Overall satisfaction of people who use services with their care and support	ASCOF	Annual	no tgt	68.5	n/a	69.7	64.7	67.4
ASC 3B: Overall satisfaction of carers with social services	ASCOF	Biennial	no tgt	n/a	n/a	46.4	41.2	41.9
ASC 3E: Improving people's experience of integrated care	ASCOF	n/a	n/a	n/a	n/a	n/a	n/a	n/a
ASC 3C: The proportion of carers who report that they have been included or consulted in discussions about the person they care for	ASCOF	Biennial	no tgt	n/a	n/a	75.7	72.3	72.1
ASC 3D part 1: The proportion of people who use services who find it easy to find information about services	ASCOF	Annual	no tgt	77.3	n/a	77.4	74.5	76.6
ASC 3D part 2: The proportion of carers who find it easy to find information about services	ASCOF	Biennial	no tgt	n/a	n/a	74.9	65.5	66.4
NI135: Carers receiving needs assessment, review, information, advice, etc.	Local	Monthly	50%	40%	50.0%	41.3%	n/a	n/a
Domain 4: Safeguarding adults who circumstances make them vulnerable and protecting from avoidable harm								
ASC 4A: The proportion of people who use services who feel safe	ASCOF	Annual	no tgt	69.6	n/a	67.2	68.5	68.3
ASC 4B: The proportion of people who use services who say that those services have made them feel safe and secure	ASCOF	Annual	no tgt	85.6	n/a	83.3	84.5	86.9
ASC 4C: Proportion of completed safeguarding referrals where people report they feel safe	ASCOF	n/a	n/a	n/a	n/a	n/a	n/a	n/a
TCT11: Safeguarding Calls Triaged within 48 Hours	Local	Monthly	90%	90%	70.0%	53.3%	n/a	n/a
TCT12b: Proportion of safeguarding strategy meetings held within 7 working days	Local	Monthly	tbc	80%	50.0%	48.0%	n/a	n/a
TCT13b: Proportion of Safeguarding case conferences held within 30 working days of strategy meeting	Local	Monthly	tbc	80%	80.0%	72.0%	n/a	n/a
TCT14b: % repeat safeguarding referrals in last 12 months	Local	Monthly	tbc	8.0%	6.0%	7.6%	n/a	n/a